

Individualized Care

Before we assign a caregiver, we meet with the client and their family to develop a care plan based on each individual's needs (We also carefully follow a care plan provided by a health care provider/facility). With the care plan established, we assign a caregiver whose experience and personality match the needs of the client. We conduct a meeting to review the client's needs with the caregiver prior to their starting the assignment. We accompany the caregiver on the first day to make introductions and get everyone settled.

We understand how important it is to the family's peace of mind to know that someone will be there to care for their parent. So we use a system by which the caregiver lets us know they are on their way, and then checks in with us upon arrival and departure. And if, for some reason, the assigned caregiver is unable to make it, we have a caregiver on standby as back-up 24/7.

With the concurrence of our client, we conduct unannounced visits to ensure everyone is happy with the service we are providing.

You can be completely reassured that we can meet the needs of your loved ones. And, of course, we are available any hour of the day or night to address concerns you may have.



Our Mission

To serve, help, and enhance the quality of life and well-being of families by providing exceptional care through compassionate and highly-trained caregivers in the comfort of their own home.



To hear more about our services call Alastar Family & Senior In-home Care today. We are here to help you.



Proudly Serving Westchester County

(914) 358-9334 Tel

(914) 358-9336 Fax

Office Location: White Plains, NY

www.alastarhomecare.com

A Member of
The Senior's Choice®
The nation's largest network of independent senior care providers



Providing compassionate and highly-trained caregivers to allow your loved one to remain safely at home...while providing you with peace of mind knowing they are in caring professional hands.



Dependable non-medical in-home assistance

Call for a Free In-Home Assessment

(914) 358-9334

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Our Services

We are here to help families facing the practical and emotional challenges of caring for an aging parent. Our personalized services are available 24/7, and can range from a few hours a day or week to around the clock care. Our caregivers are ready to help with a variety of activities of daily living such as:

- Caring companionship
- Meal planning & preparation
- Transportation to doctor's appointments
- Assistance with errands, shopping
- Light housekeeping/laundry
- Dressing, bathing & grooming supervision
- Medication reminders
- Pet care
- We also offer a "Welcome Home" discharge service.



Caring for a client often involves family, so we can also play a role in providing a respite for the primary family caregiver. Respite care provides short-term breaks that can relieve stress, restore energy, and promote balance in your life.

Our Caregivers

We know your first concern is the type of care your loved one will receive from us.

We Start with the Best Caregivers

Our caregivers are selected based on their professionalism, enthusiasm and compassion for seniors. We conduct stringent interviews and check all references thoroughly. In addition; a full background check is required – SSN, Criminal, Sex Offender, DMV, Drug Testing. Finally, we train, bond and insure every caregiver.

Our Dedication to Training

We begin by only hiring caregivers that have received a NYS issued Home Health Aide Certificate. Then, we provide on-going in-service training programs, including proprietary specialized multi-phased disease specific training Home Care Plus® Programs for our Dementia/Alzheimer's afflicted clients.

Our Caregivers Are Employees

We handle all the responsibilities of taxes, social security, scheduling, benefits, insurance, bonding and worker's compensation. An appropriate dress code is



The Alastar Difference

Alastar Family & Senior In-home Care

We are a family owned and operated company with trusted local and national affiliations.

We Pledge Continuity of Care

We schedule the same caregivers to ensure a consistent and knowledgeable working relationship. Care Plans are thoroughly followed with complete documentation of care.

Arrival Assurance System

Special time keeping system where all caregivers must check in and out from their Client's home phone.

Care at Home...Wherever Home May Be

We can provide caregivers to attend to your needs in hospitals, assisted living facilities, nursing homes, long-term rehabilitation facilities and other locations; hourly, overnight, 24-hour, or live-in care services are available.

We are devoted to serving seniors and the chronically disabled who want to be independent in their homes or with their families, but because of chronic conditions or illness they need support to remain at home.



...Loving care and peace of mind